RACECOURSE GUIDANCE DOCUMENTS GENERAL TERMS AND CONDITIONS OF ENTRY TO THE RACECOURSE (ENTRY CONTRACT)

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TERMS AND CONDITIONS OF ENTRY TO THE RACECOURSE (ENTRY CONTRACT)
IMPORTANT – PLEASE READ

These terms and conditions of entry ("Conditions") apply to all persons entering the racecourse and grounds (Attendee or you), as shown on the Operator's website (known as the Racecourse) – see Annex G. These Conditions are issued by Jockey Club Racecourses (JCR or the Operator or We). Acceptance of these Conditions will result in a legally binding contract between you and the Operator which include the terms of the licence which we have granted to you to enter the Racecourse.

DEFINITIONS

"Standard Racedays" (including Festivals) – Days on which the main event focus is Thoroughbred racing run under the rules of racing and where other activities are incidental.

"Music/Concert and Racedays" – Afternoon/evening of racing followed by a live music concert on the main stage.

It is your responsibility to familiarise yourself with these Conditions.

These Conditions may also be referred to as "Entry Contract".

These Conditions apply to all persons entering the Racecourse. If you attend the Racecourse in any capacity other than as a private individual, you must also agree to a set of Special Conditions, which will apply in addition to the Conditions. The Special Conditions are available on the website and at the main reception of the Racecourse Offices.

If you do not understand or have any questions relating to these Conditions or any Special Conditions you should contact the Operator without delay for clarification.

Key Terms

Every Attendee entering the Racecourse shall be deemed to have accepted all The Rules of Racing and shall do so subject to The Rules of Racing published by the British Horseracing Authority from time to time.

Entry to the Racecourse shall be at our discretion. We reserve the right to refuse entry to or expel any person from the Racecourse in accordance with these Conditions.

The re-sale of Tickets without our prior consent may lead to the Ticket being void (with no refund) and entry to the Ticket-holder being refused. Please see Condition 2.

Attendees under the age of 18 must be accompanied by a responsible adult (21+ years) to gain entry to the Racecourse, Please see condition 4.

The use of recording or communications equipment (e.g. cameras, video cameras, mobile phones, tablets and laptops) is strictly regulated by these Conditions. You must not use or make available any photograph, video footage or any other race data for commercial purposes (whether or not you receive payment in return). Please see Condition 10.

Many races and fixtures are given coverage and made publicly available. By entering the Racecourse you accept (for yourself and on behalf of any children in your care) that you/they may, appear in such coverage/material. Please see Condition 12.

Our liability under these Terms and Conditions is limited. Please see Condition 14.

We reserve the right to search you and your belongings at any time whilst you are at the Racecourse. If you refuse a request to search you or your belongings, we might require you to leave the Racecourse.

Where alcohol may be brought on site as part of a picnic. The picnic must be substantial and the alcohol must be in line with the size of the group. Alcohol is limited to half a 750ml bottle of wine, champagne or Prosecco per person or four cans of beer, cider or pre-mixed aperitifs. Spirits, fortified wines and Pimm's or similar will not be allowed onto the Racecourse.

Warning - Prolonged exposure to loud noise may cause damage to your hearing.

The following Conditions apply to all Attendees:-

1. THE EFFECT OF THESE CONDITIONS AND VARIATIONS

1.1 All persons who purchase a Ticket (as defined bellow in Condition 2) and all persons who enter the Racecourse (including all surrounding land, car parks and other facilities which are under the ownership and/or control of the Operator) shall be deemed to have accepted these Conditions. Attendees are admitted to the Racecourse strictly subject to these Conditions. There are no exceptions. These conditions supersede all previous versions.

1.2 Whilst these Conditions are intended to be comprehensive, Attendees are admitted to the Racecourse on the basis that they will comply with both the letter and the spirit of these Conditions.

1.3 All Attendees are permitted access to the Racecourse at our discretion and must conduct themselves on the Racecourse in accordance with all reasonable rules, requests and guidelines which we may publish and impose from time to time.

1.4. We reserve the right to vary, amend and supplement these Terms and Conditions by publishing additional, amended and or supplementary terms and conditions and guidelines which shall be effective to vary these Conditions. They may be of permanent or temporary effect. We will take reasonable steps to bring such matters to your attention such as by publishing them on the Racecourse website. It is your responsibility to check the latest version on our website.

1.5 The Operator reserves the right to impose such new conditions of entry into the Racecourse as it, in its absolute discretion, considers necessary to comply with any legal requirements including all applicable laws, regulatory requirements, government order or any actions, recommendations, guidance, announcements or restrictions, whether made by a government body, authority, public health organization or other similar official body including the British Horseracing Authority and Public Health England.

1.6 The Operator may at its discretion undertake health screening prior to your attendance. The Operator shall use all reasonable endeavours to inform you of these

conditions in advance and reserves the right, without penalty or liability, to refuse entry or to eject you from the Racecourse if these conditions are not complied with.

1.7 Behind closed doors racing. The Operator reserves the right to refuse entry to you at any event designated as “behind closed doors”, unless you have been officially accredited by the Operator to attend that event.

1.8 Restricted attendance numbers. The Operator reserves the right to refuse entry to you at any event where a capacity limit has been set in accordance with any of the circumstances described in condition 1.4, above, and may at its absolute discretion define who can attend that event. If you are denied entry to any event under this condition 1.7 then a refund will be calculated in accordance with Annex B.

1.9 Restricted use of the Racecourse facilities. The Operator has the right to refuse entry to designated areas or facilities which are closed or where a capacity limit has been set in accordance with any of the circumstances described in condition 1.4, above.

2. BADGES, PASS CARDS AND OTHER ENTITLEMENTS TO ENTER THE RACECOURSE

2.1 Badges, Privileged Access Swipe System (PASS) Cards, tickets and other entitlements (each a “Ticket” for the purposes of these Conditions) to enter the Racecourse shall only be purchased

2.2 Tickets may only be purchased or allocated by an authorised source approved by the Operator. No other Tickets are valid and do not permit entry onto any part of the Racecourse.

2.2 The contract for purchase of a Ticket starts once the Operator has confirmed the purchase and ends immediately after the completion of the event for which the ticket was purchased. All purchases are subject to payment card verification and other security checks, and the transaction may be cancelled if it has not passed the Operator’s verification process.

2.3 The Attendee agrees not to obtain or attempt to obtain any Tickets through unauthorised use of any robot, spider or other automated device or any other illegal or unauthorised activity. The Operator reserves the right to cancel any transaction which they reasonably suspect to have been made in breach of these provisions without any notice to you and any and all items including Tickets purchased as part of such transaction will be void.

2.4 The Operator reserves the right to cancel Tickets/Bookings which we reasonably suspect to have been made fraudulently.

2.5 Purchases from the Operator may be subject to a per item, handling, and booking fees.

2.6 The price of Tickets may vary as it is set according to demand at the time of purchase. You pay the price displayed on our website at the time you make your purchase, but the price of similar Tickets may increase or decrease after you have made your purchase. You will not be entitled to a refund if the price of Tickets subsequently falls.

2.7 Whilst the Operator tries to ensure that all prices on our website are accurate, errors may occur. If an error in the price of the item that is ordered is discovered, the Operator we will inform you as soon as possible and give you the option of reconfirming the order at the correct price (and credit or debit your account as applicable) or cancelling the order. If the Operator is unable to contact the purchaser, the order shall be treated as cancelled. If the purchaser chooses to cancel after you have already paid the incorrect price, you will receive a full refund from us.

2.8 Once a Ticket is purchased the Attendee is not entitled to cancel the purchase, unless set out in Appendix E

2.9 Advertised start times of events are subject to change.

2.10 If the Attendee has any special access requirements or concerns about any special effects (for example lighting, sound, audio-visual or pyrotechnic effects) which may be featured at the live music performance, please discuss any such issues before purchasing the Tickets with us by contacting 0344 5793019 The Operator will use reasonable efforts to assist with any such special access requirements or concerns.

2.11 Tickets are non-transferable and shall not be:
a. transferred, sold or offered for sale:
i if prohibited by law;
ii. to anyone under the age of 18; or
iii. in the course of any business transaction whatsoever;
b. coupled or bundled with any other product or services or used for any commercial or promotional purpose whatsoever; or
c. offered or obtained as a competition prize, without our consent (which we may withhold in our absolute discretion).

2.12 Any Ticket obtained in breach of Condition 2.11 shall be void. Any person seeking to use a void Ticket may be refused entry to, or ejected from, the Racecourse without refund and may be subject to legal action.

2.13 All Tickets issued by the Operator or on its behalf shall remain the Operator’s property at all times. We reserve the right to require the immediate return of a Ticket at any time.

2.14 The Operator may retain records of any suspected misuse of Tickets or other documents or entitlements to enter the Racecourse and subject to applicable laws may share those records with other racecourses and/or the British Horseracing Authority, and/or the police.

2.15 These Conditions apply to all Attendees irrespective of whether or not an Attendee has paid for admission and whether or not an Attendee has been issued with a Ticket or other document or entitlement to enter the Racecourse.

2.16 These Conditions apply in addition to any other terms and conditions imposed on badge holders, PASS Card holders or other entitlement that may have been issued or granted. These Conditions shall apply in preference to any conflicting provisions in such other terms and conditions.

2.17 No refund shall be given in respect of any unused part of any Ticket.

2.18 Except for circumstances where we offer you refunds in accordance with Condition 16 or any Annex; we regret that Tickets cannot be exchanged or refunded after purchase.

2.19 You must show your Ticket to the Operator on demand. If you fail to bring your Ticket to a fixture, you will have to pay the full daily admission price for the relevant enclosure (if any) applicable on the day.

2.20 Attendees must ensure that badges are securely attached to their clothing/bags on racedays and visible at all times whilst present at the Racecourse.

2.21 Any persons being seen or suspected of purchasing Tickets from an unauthorised source – such as Ticket Touts – will be refused entry into the Racecourse.

2.22 If you decide to leave the Racecourse at any time other than in accordance with official instructions, you may be refused re-entry.

2.23 Any data provided to the Operator when obtaining Tickets will be managed in line with the Operator's Privacy Policy, which is available on the website and at the main reception of the Racecourse Offices.

3. LOST OR STOLEN BADGES AND TICKETS

3.1 We accept no responsibility for lost or stolen Tickets. We are not obliged to replace lost or stolen Tickets.

3.2 If we decide to replace a lost or stolen Ticket we may charge a replacement fee to you.

4. ACCESS

4.1 Permission to enter the Racecourse does not constitute guaranteed entry to the Racecourse, any particular area of the Racecourse or any Racecourse building or facilities. We reserve the right to refuse or condition access to areas of the

Racecourse from time to time and on a temporary or permanent basis for safety or other legitimate reasons

4.2 Unless given express permission by a duly authorised person, you are prohibited from entering the Weighing Room, the Stewards' Room, the Sampling Unit, the Racecourse Stables, the Judges' Box, the Winners' Enclosure, the Parade Ring, the Press Room, the Racecourse Data Collection Area, Control Room, stage performance area/Green Room and other areas marked private, 'officials only', or to which we may otherwise restrict access from time to time.

4.3 All those under 18 years of age must have a ticket and be accompanied by a responsible adult (21+ years or their parent) to gain entry to the Racecourse, limited to three under 18s per adult. Once in the Racecourse, those aged 15 years and under must be accompanied by their responsible adult for the duration of their time at the Racecourse. 16 to 17-year-olds do not need to be accompanied around the Racecourse but must still have their responsible adult on site and must adhere to site policies. You are responsible for each child that you bring onto the Racecourse and shall ensure each child complies with these Conditions.

4.4 Children under the age of 12 are not allowed to enter the Winners' Enclosure or the Parade Ring under any circumstances. Children aged between 12 and 16 years of age must get permission from the Clerk of the Course or nominated person before entering the Winners' Enclosure or Parade Ring. They must be accompanied by an adult and must display the relevant badge issued by the Clerk of the Course.

4.5 Your Ticket may restrict access to certain areas of the Racecourse including the various enclosures. Where a Ticket restricts access to some or all enclosures, transfers between enclosures may be possible on a raceday. Transfers will be subject to application at the Information Desk.

4.6 No Ticket gives any Attendee any right to receive, use or exploit any racing data, audio, visual or audio-visual coverage of any race or fixture. All such rights are reserved. Any coverage or data made available at the Racecourse is made available for the personal use and consumption of Attendees only and redistribution to any person outside the Racecourse is strictly prohibited.

5. CONDUCT OF ATTENDEES

5.1 We reserve the right in our absolute discretion at any time without prior notice to refuse admission to or expel and/or ban any Attendee who, in our opinion:
a. has breached or is likely to breach these Conditions or any applicable legal requirements as described in condition 1.4, above.
b. has or is likely to commit a criminal offence or otherwise do anything which is unlawful;
c. has previously been banned from attending the Racecourse;
d. behaves or is likely to behave in an unacceptable or unruly manner or in a manner likely to cause offence to other Attendees; and/or
e. is abusive in any form towards the staff of the Operator or any Racecourse, and,
f. any ban we may impose may, at our option, relate to the Racecourse and/or any other racecourse in Great Britain and may be temporary or permanent.

5.2 You must at all times on the Racecourse follow the reasonable written and/or verbal instructions of safety stewards, other staff or officials and the police or other emergency services present at the Racecourse at all times. Failure to do so may result in expulsion from the Racecourse or our premises without any refund.

5.3 Everyone attending the Racecourse has a duty to other Attendees, the Operator's staff and contractors. It is your responsibility to, and to procure that any Attendees you have invited to any event at the Racecourse, act responsibly and in accordance with any applicable legal requirements, including those described in condition 1.4, above. This includes, but is not limited to, not attending any event if at the time of the relevant event applicable legal requirements mean that you should not attend.

5.4 In the interests of safety, or to check for items you are prohibited from bringing onto the Racecourse, we may request to conduct personal body searches of Attendees and/or search their personal belongings. We shall be entitled to refuse entry to or expel from the Racecourse any Attendee who refuses to comply with such a request and report them to the police

5.5 The following items must not be brought onto the Racecourse:
a) Knives, weapons;
b) Corkscrews or sharp objects;
c) Hoax items;
d) Pyrotechnics including laser devices, flares and fireworks;
e) Rope;
f) Megaphones/sound systems or air horns;
g) Large flags/banners/selfie sticks;
h) Unidentifiable canisters (including smoke canisters or nitrous oxide);
i) Helium balloons;
j) Glass, ceramic bottles or cans;
k) Drinking glasses, dishes or glassware;
l) Alcohol, picnics, except where stipulated in Annex A;
m) BBQs;
n) Professional filming or photographic equipment; and
o) Any other article that might be used as a weapon and/or may in our reasonable opinion compromise the safety of any person or animal present at the Racecourse, and/or be deemed a safety risk to the event. We shall be entitled to refuse entry to or expel and/or ban from the Racecourse any Attendee with such items in their possession.

5.6 The following are prohibited on the Racecourse:
a) Flags, banners and other articles and any behaviour which may distract or frighten the horses;
b) Unauthorised small unmanned aircraft, drones, aerial systems or vehicles that have not been expressly authorised by the Operator in writing;
c) Any behaviour which may disrupt or impair the experience of other Attendees;
d) Climbing fences, stands or any other structures or buildings;
e) Throwing any object without lawful authority or excuse;
f) Obstruction of gangways, access ways, exits, entrances, stairways and similar places;

g) Damaging or defacing Racecourse property;
h) Any item which may be used for any marketing or promotional activity whatsoever which has not been expressly authorised by the Operator in writing;
i) Smoking in any designated “No Smoking” areas;
j) Fancy dress unless within certain authorised enclosures;
k) Offensive clothing and slogans on the clothing that would be deemed inappropriate to others of different sex, age, race, religious beliefs and political slogans;
l) Proscribed drugs, narcotics and other illegal substances;
m) Furniture in any form, including camping stools and other forms of seating not provided by the Racecourse. Except as stipulated by specific Racecourses in Annex A.

5.7 No furniture including furniture provided by the Racecourse is allowed to be moved in front of the live music performance area at any time.

5.8 We reserve the right to designate any and all areas of the Racecourse as “No Smoking” areas. This also includes E-cigarettes and other forms of vapour emitting devices.

5.9 From time to time, we may close racetrack crossings for safety reasons. Attendees are prohibited from attempting to cross any closed crossing or attempting to cross the racetrack other than at an open crossing.

6. DRESS CODE

6.1 We may at our discretion implement a dress code for specific enclosures on race days and/or any other areas of the Racecourse. Where a particular dress code is required, details will be set out on the plan your day page of the racecourse website.

6.2 If a dress code is in place, all attendees must comply with the dress code for each race day, for each enclosure and/or any other areas of the Racecourse where a dress code may be in force from time to time.

6.3 We reserve the right to refuse an Attendee access to any area of the Racecourse where a dress code is in force with which the Attendee is not complying.

6.4 If wearing fancy dress, please avoid offensive and inappropriate outfits, as anything deemed vulgar or derogatory may be refused entry.

6.5 Steer clear of wearing sports kits that show allegiance to a club. We reserve the right to refuse an Attendee access to any area of the Racecourse where clothing could be antagonistic.

6.6 If one of more of your group are refused entry, please note that no refund will be processed.

7. UNAUTHORISED TRADING, ADVERTISING, LEAFLETING AND OTHER COMMERCIAL OR PROMOTIONAL ACTIVITY INCLUDING CHARITY COLLECTIONS

7.1 Except Attendees who have been given express prior permission and authority in writing by the Operator no person may trade, advertise, distribute leaflets, charity collect or conduct any other commercial or promotional activities in any form on the Racecourse

7.2 This prohibition extends to and includes
a) Any unauthorised badge, Ticket or racecard sellers or hawkers; ticket touting or assisting with such activity.
b) Any person directly or indirectly involved in the collation and/or distribution of any audio, visual, audio-visual coverage of or data relating to any race or fixture at the Racecourse or any other British racecourse which has not been expressly permitted in advance by the Operator.

7.3 The Operator reserves the right to confiscate any equipment, stock or other materials in the possession of any Attendee whilst on the Racecourse who is, or whom we reasonably believe to be involved in unauthorised trade, advertising, leaflet distribution or other commercial or promotional activities.

7.4 The Operator reserve the right to take such legal action (including where appropriate obtaining injunctive and other relief) against or in respect of any person or entity that is in breach of this Condition 7, who has in the past breached this Condition 7 (or any equivalent prior provision) or whom we reasonably believe will breach this Condition 7 in the future.

7.5 If any unauthorised advertising or other sponsorship, promotional or marketing material is distributed to Attendees outside the Racecourse (for example, items of clothing) we reserve the right to refuse entry to any Attendee in possession of such material and to confiscate such material from Attendees within the Racecourse and take legal action (including taking injunctive relief) against persons engaged in its manufacture, sale or distribution.

8. BETTING

8.1 You shall not lay bets or otherwise conduct any betting or gaming business whilst on the Racecourse unless we give you written permission to do so.

8.2 You may place bets with those on-course bookmakers or other properly authorised betting businesses.

9. FOOD AND DRINK

9.1 Attendees shall not take any food, drink, glass bottles or glasses onto any part of the Racecourse unless this is specifically permitted by the Operator as set out in Annex A.

9.2 Attendees are permitted to bring picnics into the Racecourse which are to be consumed within the designated picnic area within the designated Enclosures as set out in Annex A.

9.3 Anyone with special dietary requirements is advised to contact the Racecourse beforehand to arrange a special dispensation on the ruling.

9.4 All bottles/cartoons including soft drinks, where allowed must be sealed on entry to the premises. Unsealed bottles will be refused entry or swapped for a sealed bottle of water.

9.5 A reasonable amount of food for young children under 5 years of age and babies is permitted into any enclosure.

9.6 We encourage the use of picnic rugs but we do not allow Attendees to bring tables, chairs, gazebos, or other items of furniture onto the Racecourse unless this is specifically permitted by the Operator as set out in Annex A.

9.7 Barbecues are not permitted into the Racecourse unless this is specifically permitted by the Operator as set out in Annex A.

9.8 The Racecourse is a challenge 25 venue, if you look under 25 you will be asked for ID when buying an alcoholic drink. All racegoers are politely reminded that buying or passing drinks to under 18's is not permitted under the Racecourse premises licence.

10. USE OF CAMERA, VIDEO, COMPUTER AND TELECOMMUNICATIONS EQUIPMENT

YOUR ATTENTION IS PARTICULARLY DRAWN TO THIS CONDITION

Noncompliance with the following provisions will constitute a serious breach of these Conditions, as a result of which we shall have the right to cancel and withdraw any Ticket or other entitlements issued to you and eject you from the Racecourse. Use of cameras, video equipment, laptop and other computer equipment, mobile telephones and other telecommunications devices at the Racecourse is strictly controlled and limited. You are not permitted to make any commercial use of any audio/visual coverage, still images or data relating to racing at the Racecourse.

10.1. Save as expressly permitted by these Conditions (including without limitation by Condition 10.4), you shall not use any device or technology to capture, record, store, transmit or broadcast any footage, data or other material relating to any race, fixture or other race-related activity (including Ancillary Events) at the Racecourse.

10.2 In particular, you must not capture, record, store transmit (including live stream):
a) Any pictures of horses preparing for a race – including pre-parade riding, Saddling boxes and Parade Ring;
b) Any pictures of jockeys preparing for a race – including Weighing Room and Parade Ring;
c) Any race (either at the Racecourse or any other Racecourse) – this includes either "live" or pictures from the on-course CCTV;
d) Any data relating to any race (either at the Racecourse or any other Racecourse) – e.g. odds, Going, colours and colour changes, jockey changes, result;

e) Any activities in integrity areas (i.e. areas with limited access to BHA Officials and designated staff at the Racecourse) – including Weighing Room, Judges Box, Stables and any area signed ‘officials only’; or
f) Any artist or music performance.

10.3 The list in Condition 10.2 is indicative of the types of activity prohibited by Condition 10.1 but that list is not exhaustive.

10.4 You may use mobile devices and point-and-shoot or compact cameras to capture images for your own private and domestic use (but you shall not use professional level photography or filming equipment). The following rules apply:
a) Photography on the racing surface is strictly forbidden;
b) Flash photography is strictly forbidden; and
c) You must not allow a third party to use such images for any commercial purpose and will notify the Operator immediately if you become aware of any unauthorised use of those images.

10.5 You agree that all copyright and other intellectual property rights in any unauthorised still, audio, visual, audio-visual coverage or other data shall be assigned to us on creation. If these Conditions are not sufficient to give effect to this assignment you will do all such things and execute all such documents as we may require to transfer ownership of those rights to the Operator. You waive any so-called “moral rights” (including rights to be identified as the author, and the right to object to derogatory treatment) that you have in relation to any such materials

10.6 You acknowledge and agree that racing data as set out in Condition 10.2 (d) above constitutes the Operator’s (or its licensor’s) intellectual property and confidential information and that you must not collect, collate, aggregate, copy, communicate, publish, market, sell or otherwise use such data without the Operator’s express consent. Attendees should be aware that we, or our authorised representatives will vigorously prosecute any Attendee who breaches or is likely to breach this Condition.

10.7 Unless specifically permitted by these Conditions, you shall not use mobile telephones or any other communications device whilst on the Racecourse to communicate with anyone outside the Racecourse for the purpose of or in connection with any betting.

10.8 You may use mobile telephones or any other communications device whilst on the Racecourse to connect to the Racecourse Wi-Fi where it is made available that is generally made available to Attendees by the Operator, for the purpose of accessing, and making full use of, certain betting websites. The full list of betting websites that the Operator agrees to make available to Attendees through the Racecourse Wi-Fi from time to time will be listed on the webpage that Attendees will be automatically directed to when connecting to the Wi-Fi.

10.9 We reserve the right to confiscate any camera, video equipment, mobile telephone, radio and any telecommunications or other device (including computer similar equipment) and any media or device upon which any audio/visual content or

data may be stored that is in your possession and delete any such content if we believe you have breached or are likely to breach this Condition 10.

10.10 Unless you are an accredited member of the media with permission sought through the Press Office before arrival, you are not allowed to use a 'professional' camera (i.e. one with a substantial detachable lens) on the Racecourse. Compact digital cameras and mobile phones however are acceptable photographic equipment and are acceptable to use on the Racecourse.

11. JOURNALISTS, PUBLISHING AND REPORTING

11.1 Except with prior provision in writing, you are not permitted to report on, broadcast or otherwise write any article about a race or fixture at the Racecourse.

11.2 You will need to enter into a supplementary agreement with the Operator if you wish to undertake any press or associated activities at the Racecourse.

12. MEDIA COVERAGE AND RECORDING FOR PROMOTIONAL AND SECURITY PURPOSES

12.1 You acknowledge that the Racecourse is, by its nature, a public place and you should consider this regarding your actions and conduct at the Racecourse. Accordingly, you acknowledge that CCTV recording, both that controlled and managed by the Operator and that controlled and managed by agreed third parties, is in operation throughout the Racecourse and that video and audio footage may be passed on to the police or other enforcement bodies in connection with civil and criminal enforcement or to the Racecourse Betting Compliance for the purposes of dispute resolution.

12.2 All attendees (which for the purpose of this Condition includes horses and Attendees with children) are reminded that many races and fixtures are given coverage on television, radio, in print and various other forms of media. By entering the Racecourse, you accept (for yourself and on behalf of any horse or children in your care) that you/they may appear in such coverage.

12.3 Accordingly, you shall have no right to object to, or demand any payment in respect of you, your horse's or your children's inclusion in any such coverage whether produced by the Operator or by third parties authorised by the Operator.

12.4 We occasionally use photography and other forms of media taken at the Racecourse to produce marketing materials for the purpose of promoting our business, the Racecourse and horseracing in general, and for entertainment and editorial purposes, by the Operator, its business partners and other media organisations ("Marketing Materials"). As a result, you may appear in our Marketing Materials either prominently or incidentally. If you do not wish to have your photograph taken, please advise the photographer and they will endeavour to respect your wishes. Please note that this may not always be possible where you are part of a larger group shot which does not focus on any given individual.

12.5 We will, at all times, process any personal data under these Conditions in accordance with applicable data protection legislation. For example, if you are identifiable in any Marketing Materials as a result of your attendance at the Racecourse, we will process your personal data in accordance with our legitimate interests or after we obtain your consent (as appropriate). For further information on how we process your personal data, please see our privacy policy and, in particular, the 'Media coverage and use of media for promotional purposes' section.

13. DOGS

13.1 Dogs are not permitted in any enclosure except for those required for disabled assistance - (Assistant Dogs Only)

13.2 Where dogs are permitted, they must be kept on leads at all times and must not be allowed to foul on the Racecourse, other than in the designated 'dog parks'.

13.3 You are advised to make alternative arrangements for dogs prior to arriving at the Racecourse. To the extent we are legally able to do so, we reserve the right, if necessary, to force entry into a car to release animals which may be suffering.

See Annex A for specific Racecourse rules on dogs.

14. LOSS, DAMAGE AND LIABILITY

14.1 Any property brought onto the Racecourse by an Attendee remains at all times at the entire risk of the Attendee. We will not be liable for any loss, injury or damage, howsoever caused, to any Attendee or their property ("Loss") except where and only to the extent that any such Loss is caused by our negligence or the negligence of our employees.

14.2 You must not leave any bags or other items of personal property unattended at any Racecourse or any other premises of the Operator. Any personal possessions or other items (including without limitation clothing, wallets and mobile telephones), which are found at any Racecourse or other premises of the Operator, shall be retained at the relevant location for a period of 30 days following their discovery. During this period You may collect any item which belongs to You from the relevant location upon reasonable proof of identification and ownership. If, upon the expiry of 30 days from the date of its discovery, any item that has not been collected by You, the Operator reserves the right to dispose of any such items as it sees fit without any further liability to You (not withstanding anything else in the Conditions). Where possible, any uncollected items will be donated to charity.

14.3 Attendees must accept that, by its very nature, attending race meetings is not without risk. Attendees must therefore remain vigilant and exercise a reasonable degree of caution and care for themselves and those around them at all times.

14.4 Subject to Conditions 14.5 and 14.6, we shall have no liability for any indirect or consequential loss, damage, costs or expenses, any loss of profits, loss of opportunity or loss of revenue whether foreseeable or not.

14.5 Nothing in these Conditions shall limit or exclude our liability in respect of death or personal injury caused by our own negligence or fraudulent act or omission or for any other liability which cannot by law be excluded or limited.

14.6 Nothing in these Conditions shall affect the statutory rights of any Attendee attending the Racecourse as a consumer.

14.7 You are responsible for any damage you cause (or a child in your care causes) to the Racecourse, any fixtures and fittings or goods or equipment owned by or in the possession of the Operator at the Racecourse and for any damage caused to the property of any other person or business present at the Racecourse.

14.8 Personal arrangements including travel, accommodation or hospitality relating to the event which have been arranged by you are at your own risk. We will not be liable to you for any loss of enjoyment or wasted expenditure.

14.10 Our maximum liability to you in connection with the event (including, but not limited to, for any cancellation, rescheduling or material change to the event) and the item you have purchased, howsoever caused, shall be limited to the greater of: (a) the price paid by you for the item, including any per item service change and including any per order handling fee; or (b) £50.

15. PARKING

15.1 All vehicles parked or stored within the Racecourse and any land surrounding the Racecourse owned or controlled by the Operator, are parked at the owner's risk and the Operator accepts no responsibility for such vehicles.

15.2 All vehicles must be driven with utmost care whilst on the Racecourse and all vehicle drivers must comply with all instructions of staff and other officials at the Racecourse. Vehicles must only be driven along routes and parked in areas specifically designated by the Operator.

15.3 We reserve the right to require that any vehicle be moved, or to move any vehicle, if it is not parked in an area designated by the Operator or it is otherwise obstructing the smooth operation of the Racecourse or represents a safety hazard. See Annex A for specific Racecourse rules on Parking.

16. ABANDONED OR DELAYED RACING AND OTHER EVENTS AFFECTING RACING

16.1 The Operator may, at any time, end its contract with you, or abandon or delay race fixtures and races due to unforeseen circumstances, weather or other reasons or in accordance with any applicable legal requirements (including those described in condition 1.4, above), directions from the British Horseracing Authority and any successor body, the police or other emergency services. Fixtures and races may also be delayed or abandoned in other circumstances beyond our reasonable control.

16.2 In the event of any fixture being abandoned the refund policy is as set out in Annex B.

16.3 In the event that a refund is due to an Attendee pursuant to the Operator's refund policy, refunds cannot be made on racedays see Annex B.

16.4 Save as set out in these Conditions, we will have no further liability or obligation in relation to any abandoned or delayed racing.

16.5 We give no guarantee that any race or race meeting will take place; nor do we give any representation or warranty concerning the nature or quality of any race or meeting which may be held at the Racecourse.

16.6 Save as provided above, we shall not be liable to any Attendee if and to the extent that any failure or omission by us results from any event beyond our reasonable control such as, but not limited to, war, acts of terrorism, civil disturbance, any order or act of a governmental or regulatory body, fire, flood, severe adverse weather conditions, labour dispute, lock-out, disease, epidemic, pandemic, or other circumstances concerning the healthcare or well-being of humans and/or animals.

16.7 It is the responsibility of the Attendee to check whether a raceday has been cancelled or rescheduled and the date and time of any rescheduled race or raceday. Notice may be given by email or via the Operator's websites.

17. CUSTOMER CANCELATION (Cheltenham only)

You may cancel a Ticket and apply for a refund of the price of the Ticket strictly in accordance with and subject to the terms of the Customer Cancellation and Refund Policy contained in **Annex D**.

18. ANCILLARY EVENTS

18.1 In addition to races, other events (such as live music) may be scheduled to take place at the Racecourse on a raceday (an "Ancillary Event").

18.2 Attendees acknowledge that an Ancillary Event may be scheduled to take place outdoors and an Ancillary Event may be delayed, cancelled or re-scheduled at any time by the Operator due to circumstances beyond our reasonable control (including, without limitation, due to adverse weather conditions) or in accordance with any applicable legal requirements (including those described in condition 1.4, above). Where reasonably necessary, the Operator reserves the right to make alterations to the published programme relating to the Ancillary Event.

18.3 In the event that any Ancillary Event is delayed, cancelled or re-scheduled, the refund policy as set out in Annex B shall apply.

18.4 In the event that a refund is due to an Attendee pursuant to the Operators refund policy, refunds cannot be made on racedays. To obtain a refund Attendees should send their Ticket with full address details, within 1 month of the date of the race meeting to the relevant Racecourse Office as set out in Annex D.

18.5 We give no guarantee that any Ancillary Event will take place. Where an Ancillary Event is cancelled or rescheduled, where practicable, we will take reasonable steps to notify you using the details you provided us with at the time of purchasing your Ticket. However:
a) We do not guarantee that you will be informed of such cancellation or rescheduling before the date of the Ancillary Event; and
b) It is the responsibility of the Attendee to check whether an Ancillary Event has been cancelled or rescheduled and the date and time of any rescheduled Ancillary Event.

18.6 Save as set out in these Conditions, we will have no further liability in relation to any cancelled, delayed or re-scheduled Ancillary Event.

19. PAYMENT TERMS

19.1 Ticket prices are inclusive of VAT. The Operator reserves the right to charge VAT (or any other applicable tax or levy) on any other services supplied including sponsorship and corporate hospitality.

19.2 We reserve the right to deny entry to any person who has not paid us in full for a Ticket, badge or any other form of entry (including hospitality and package).

20. EVACUATIONS

20.1 In the event of an emergency (bomb scare, fire hazard, etc.) all areas must be evacuated. Please listen to announcements over the public address system and via other communication systems.

20.2 Any emergency should be reported immediately to a member of staff at the Racecourse and/or the Racecourse Office.

21. ENFORCEMENT

21.1 No failure or delay to enforce our rights under these Conditions, should be construed as a waiver of the Operator's right to do so.

22. LAW

22.1 These Conditions shall be governed by the laws of England. In the event of a dispute relating to these Conditions, any contract we have with you or any other claim you may have against the Operator (including in negligence) the courts of England shall have exclusive jurisdiction.

22.2 In the event of a dispute relating to these Conditions, any contract we have with you or any other claim you may have against the Operator (including in negligence) the courts of England shall have exclusive jurisdiction.

23. REWARDS4RACING

23.1 All customers of the Operator will, on purchasing a Ticket have the option to be enrolled in our loyalty programme, Rewards4Racing.

23.2 This will allow the Operators' customers to accumulate Reward Points by using their registered card when purchasing Tickets online or through the call centre with the Operator, as well as at a number of other high street and online retailers (full details are available at www.rewards4racing.com). We will only be able to add points to your Rewards4Racing account if your orders are paid for by credit/debit card.

23.3 Should a customer of the Operator wish to opt out of Rewards4Racing, they may do so at any time by emailing Rewards4Racing at admin@rewards4racing.com.

Full details of the Rewards4Racing loyalty programme and the benefits offered are available on the Rewards4Racing website.

23.4 Rewards4Racing is governed by its own set of Terms and Conditions which are available by visiting www.rewards4racing.com

ANNEX A: RACECOURSE SPECIFIC CONDITIONS

1. AINTREE RACECOURSE, ORMSKIRK ROAD, AINTREE, LIVERPOOL, L9 5AS

1.1 Grand National Admissions (Supplementary to Condition 4)

In relation to The Grand National Festival, only two minors aged 17 and under will be permitted per one full-paying adult who is aged 21+. Please note that child Tickets for the Grand National meeting are capped.

2. HAYDOCK RACECOURSE, NEWTON-LE-WILLOWS, WA12 OHQ

2.1 Food and Drink (Supplementary to Condition 9)

No alcoholic drinks are allowed trackside in the Premier Enclosure until racing has concluded.

3. MARKET RASEN RACECOURSE, MARKET RASEN, LN8 3EA

3.2 Live Music Events

A limited amount of reduced priced children's Tickets will be available for children aged 5-17 when accompanied by a responsible adult of 21 or over. Children aged 4 and under are entitled to free admission and must be registered at time of booking. Each accompanying adult (over 21) should be responsible for no more than two children under 16 years of age. All Attendees, regardless of age, must have a valid Ticket and will be expected to show a valid form of identification if required.

3.3 Furniture (Supplementary to Condition 5)

Shooting sticks are permitted within both the County and Tattersalls Enclosures. Garden furniture and picnics are permitted in the Lawn Enclosure. Alcohol is NOT permitted within any enclosure within the Racecourse. Furniture, picnics and alcohol are not permitted to be taken into the County, Tattersalls or Live Concert area on

“Raceday” or “Jockey Club presents ….” Unless authorisation has been granted from the Racecourse executive.
Unbranded awnings, gazebos (maximum size 3m x 6m) or large fishing umbrellas may be used in the Lawn Enclosure, however they must be positioned well back from the running rail and secured appropriately. The Racecourse reserves the right to request these items to be taken down or refused entry should there be a safety threat, i.e. bad weather.

3.4 Food and Drink (Supplementary to Condition 9)

A light picnic is permitted into The Lawn Enclosure only, alcohol is not permitted to be brought into any enclosure. Please note glass and metal will not be permitted into any enclosure including the Lawn Enclosure. You shall not take any food, drink or glass bottles into The Tattersalls or County Enclosure unless this is specifically permitted by the Operator. Anyone with special dietary requirements is advised to contact the racecourse beforehand to arrange a special dispensation on the ruling.

All bottles/cartons including soft drinks must be sealed on entry to the premises.

Picnics are only permitted within the Lawn Enclosure and not within the County or Tattersalls Enclosure. BBQ’s are permitted within the Lawn Enclosure only and must be disposable and raised off the ground.

3.6 Dogs

Dogs are permitted in to the Lawn Enclosure and picnic carparks when those enclosures are open to public and operating as a public area.

4. NEWMARKET RACECOURSE, ROWLEY MILE, CAMBRIDGE ROAD, NEWMARKET, CB8 OTF

4.1 Raceday Admissions (Supplementary to Condition 4)

3.1.1. Standard Racedays - Under 18s race free at most of our fixtures (except our Festivals & music nights) and must be pre-booked with either member or non-member admission tickets.

Under 18 discounts are available when booking hospitality packages, these are available to members and non-members.

All those under 18 years of age must be accompanied by a responsible adult (21+ years or their parent) to gain entry to the venue, limited to three under 18s per adult. Once in the venue, those aged 15 years and under must be accompanied by their responsible adult for the duration of their time at the Racecourse. 16 to 17-year-olds do not need to be accompanied around the venue but must still have their responsible adult on site and must adhere to site policies.

4.1.2. Newmarket Nights

Children’s Tickets are not available for Newmarket Nights, and any persons under the age of 18 must have a full priced ticket to gain entry. Under 18’s must be

accompanied by a responsible adult of 18 and above. You are responsible for any Attendee under 18 that you bring onto the Racecourse and shall ensure they comply with these Conditions. Each accompanying adult (over 21+) should be responsible for no more than two under 18 years of age. All Attendees regardless of age, must have a valid Ticket and will be expected to show a valid form of identification if required.

4.1.3. Summer Saturday Live

Reduced priced children's Tickets will be available for children aged 5-15 when accompanied by a responsible adult of 18 or over. Children aged 4 and under are entitled to free admission and must be registered at time of booking. All 16 and above need to purchase a full priced Ticket, any unaccompanied young persons aged under 18 years old must be accompanied by an adult age 21+. Each accompanying adult should be responsible for no more than two children under 18 years of age. All Attendees regardless of age, must have a valid Ticket and will be expected to show a valid form of identification if required.

4.2 Furniture, Food and Drink (Supplementary to Conditions 5 and 9)

4.2.1. Garden furniture and picnics are permitted in the Garden Enclosure. Alcohol is permitted into the Garden Enclosure when accompanied with a substantial picnic (See Condition 9.2). Furniture, picnics and alcohol are not permitted to be taken into the Grandstand & Paddock or Premier Enclosure at any time including the live music performance.

4.2.2. Patrons are permitted to bring picnics into the Garden Enclosure only. Alcohol can only be brought in with a substantial picnic and it is limited to one bottle of wine or champagne per person or 4 cans of beer, cider or pre-mixed aperitif. Spirits, fortified wines, Pimm's or similar will not be allowed onto the Racecourse. See Condition 5.5 for full list of items not permitted in the enclosure with a picnic.

4.2.3. Picnics are not allowed to be consumed anywhere in the Premier or Grandstand & Paddock Enclosures.

4.2.4. No alcoholic drinks are allowed trackside in the Premier Enclosure until racing has concluded.

4.2.5. Unbranded awnings, gazebos (maximum size 3m x 6m) or large fishing umbrellas may be used in the Garden Enclosure however they must be positioned well back from the running rail and tethered down securely. The Racecourse reserves the right to request these items to be taken down or refused entry should they a safety threat i.e. in bad weather.

4.3 Parking (Supplementary to Condition 15)

4.3.1. Unbranded awnings and/or gazebos are permitted to be used in the car parks however the area for use is limited to your car parking space. Unattended awnings or gazebos will be disposed of if they are deemed unsafe.

4.3.2. BBQ's are not permitted within the car parks or racecourse.

4.3.3. Camping is not permitted on site including the Operator's car parking areas. This includes the use of tents, campervans, caravans or cars.

5. NOTTINGHAM RACECOURSE, COLWICK PARK, NOTTINGHAM, NG2 4BE

5.1 Raceday Admissions (Supplementary to Condition 4)

Under 18s race free at most of our fixtures (except our Festivals & music nights) and must be pre-booked with either member or non-member admission tickets.

Under 18 discounts are available when booking hospitality packages, these are available to members and non-members.

5.2 Nottingham Food and Drink (Supplementary to Condition 9)

5.2.1. Garden furniture and picnics are permitted in the Picnic lawn only. Soft drinks and juices are permitted, but alcohol is not permitted into the picnic lawn under any circumstances. Furniture, picnics and alcohol are not permitted to be taken into the Grandstand or Premier Enclosure at any time. See Condition 5.5 for full list of items not permitted in the enclosure with a picnic.

5.2.2. Unbranded awnings, gazebos (maximum size 3m x 6m) or large fishing umbrellas may be used in the Picnic lawn area however they must be positioned well back from the running rail and tethered down securely. The Racecourse reserves the right to request these items to be taken down or refused entry should they a safety threat i.e. in bad weather.

5.3 Parking (Supplementary to Condition 15)

Unbranded awnings and/or gazebos are permitted to be used in the car parks however the area for use is limited to your car parking space. Unattended awnings or gazebos will be disposed of if they are deemed unsafe. BBQ's are not permitted within the car park.

ANNEX B: ABANDONMENT POLICY & REFUND PROCEDURE

Racecourse Regulations and Notices

1.1 The Operator may at any time decide to end its contract with you, or abandon or delay racing (including race fixtures or individual races);-
a) Where so directed by the BHA (or successor body), the police or emergency services or their respective servants or agents.
b) Where it is required to do so in accordance with applicable legal requirements, including those described in condition 1.4.
c) In any emergency or other unforeseeable circumstances
d) as a result of weather or other circumstances beyond the reasonable control of the Operator.

1.3 In the event of racing being abandoned, only the face value of the Ticket will be refunded and the Operator will not be liable for any further loss of money or expenses incurred.

1.4 The Refund policy is only applicable to Tickets purchased from our authorised sellers.

1.5 Refunds on badges or Tickets purchased will only be paid in the following circumstances:

Standard Raceday
(a) Abandonment before completion of the first race: a full refund will be given
(b) Abandonment before completion of the third or nominated feature race, whichever is later: a 50% refund will be given
(c) Abandonment thereafter: no refund will be given

Multiple Racedays
Where your contract entitles you, as a minimum, entry into more than one race day or other multi day conference or event at the Racecourse, the Operator shall, in its absolute discretion, determine the refund due taking into account the relative value of the race days or part of the conference or event which has been cancelled or abandoned against the entire conference or event or, as applicable, all the race days available within the contract as a whole.

Music/Concert and Racedays

In the event that any live music performance on the main stage is abandoned, the following policies will apply –

(a) Should Racing take place and :
a) The live music performance is abandoned or the performance lasts less than 20 minutes: an 90% Ticket refund will be applicable of the face value.
b) The live music performance is over 20 minutes and under 45 minutes: a 40% Ticket refund will be applicable of the face value.
c) The live music performance is 45 minutes or over: no refunds will be issued

(b) Should no racing take place and:
a) The live music performance is abandoned or the performance lasts less than 20 minutes: a 100% Ticket refund will be applicable of the face value
b) The live music performance is over 20 minutes and under 45 minutes: a 50% Ticket refund will be applicable to the face value
c) The live music performance is 45 minutes or over: a 10% Ticket refund will be applicable of the face value

In any event, should the line up of the band, group or Artist change or a member of the group or Artist does not attend then the Operator will not be liable for Ticket refunds, any loss of money and/or expenses incurred. **No refunds can be issued on the day.** Where the Operator has agreed to a refund, in order to obtain this, Attendees should follow the procedure below:

a) If Tickets, badges or car park labels were purchased in advance from the Operator, by Debit/Credit Card an automatic refund will be made to the original payment method.
b) If Tickets, badges or car park labels were purchased from third party organisations please speak to them about your refund.
c) If Tickets, badges or car park labels were purchased in advance by any other means, or your card has expired for any reason, we will contact you regarding your refund
d)If Tickets, badges or car park labels were purchased on the raceday in order to obtain a refund Attendees should send their Ticket with full customer contact details within 28 days of the date of the race meeting to the relevant Racecourse office as set out in Annex F.
e) A refund will then be processed and returned to the customer accordingly.
f) Hospitality clients should contact us on the number set out in Annex F
g) Any queries should always be directed to the Operator in the first instance. See Appendix F

ANNEX C: ANNUAL MEMBERS OF ALL RACECOURSES – LIVE MUSIC

Events performances or racedays.
a) Members of Racecourses holding Live Music Events will not receive any refund for any cancellation of live music
b) If an event is cancelled, altered or postponed, the Operator will use reasonable endeavours to try to contact the Attendee as soon as possible to inform them.
c) It is the Attendees' responsibility to check the website or onsite marketing regularly in the run up to an event to ascertain whether an event has been cancelled or rescheduled.
d) The Operator shall not be in breach of the event Ticket agreement by virtue of any cancellation, alteration or postponement.
e) The Operator may make alterations to events which are not material in nature and so no refunds will be given. A material change is a change which, in the Operator's reasonable opinion, significantly alters an event from its billing at the point of Ticket purchase.

ANNEX D: HOSPITALITY CANCELATION

In the event that the Racing is abandoned special cancelation terms apply. Please contact us on the number set out in Annex F

ANNEX E: CUSTOMER CANCELATION, (THIS ANNEX ONLY APPLYS TO CHELTENHAM RACECOURSE)

1. A customer who has purchased a "Ticket only" to a race day may request a refund of their Ticket in accordance with the following conditions.
2. Request date
   a) If we receive a request using the refund ticket portal on the Racecourse Website (see details below) 28 clear calendar days or more before the date on which the race meeting to which a ticket relates commences – if valid a refund will be given of 75% of the ticket price as stated on your ticket (excluding any booking fees and posting costs incurred by the customer

which will not be refundable).

b) If we receive a request using the refund ticket portal (see details below) between 27 and 7 clear calendar days before the date on which the race meeting to which a ticket relates commences – if valid a refund will be given of 50% of the ticket price as stated on your ticket (excluding any booking fees and posting costs incurred by the customer which will not be refundable).

c) If we receive a request within 7 calendar days of the date on which the race meeting to which a ticket relates commences – no refund will be given.

3. The cancellation and refund rights under this policy apply solely to standard entry tickets for racing events at Cheltenham Racecourse only. They do not for example apply to the following tickets/contracts:

- Packaged tickets
- Annual memberships of any form
- Group ticket bookings
- Any package of any form which incorporates an entry ticket with any form of hospitality or catering such as Private Box Packages or Restaurant Packages
- Tickets for non-racing events at our racecourses such as concerts and conventions.

4. Process for obtaining you refund.

To obtain a refund, racegoers should use the ticket portal: www.ticketrefunds.thejockeyclub.co.uk which handles refunds for Cheltenham Racecourse tickets only. If you do not have access to the internet or have a disability, then you may request a refund form by calling 01242 513014.

5. Your request for a refund will be treated as received only when we have received a properly completed refund form and not on any earlier date.

6. Our decision on when a request for a refund is received shall be final.

7. A refund will then be processed in accordance with these Terms and Conditions

8. Any refund shall be returned to the customer accordingly as soon as reasonably possible.

9. Once validated: If your tickets were purchased via the ticket hotline, the internet by Debit/Credit Card, a refund will be made to the original payment method.

10. If your tickets were purchased by any other means, or your card has expired or cancelled , we will contact you to arrange the refund.

11. Once a request for a refund has been submitted it cannot be withdrawn.

Your Entry Contract will terminate, and we will refuse entry to the Racecourse to any person presenting the applicable ticket.

12. No refund shall be given in respect of any unused part of any Ticket.

13. We accept no responsibility for lost or stolen Tickets.

ANNEX F: RACECOURSE OPERATORS' CONTACT DETAILS
JOCKEY CLUB RACECOURSES; RACECOURSE OPERATORS.

Aintree Racecourse, Ormskirk Road, Aintree, Liverpool, L9 5AS For tickets or membership, call 0344 579 3001 For Hospitality, call 0151 522 2911

Carlisle Racecourse, Dundar Road, Carlise, Cumbria, CA2 4TS For tickets or membership , call 0344 579 3002 For Hospitality, call 01228 554 700

Cheltenham Racecourse Prestbury Park, Cheltenham, Gloucestershire, GL50 4SH For tickets or membership, call 0344 579 3003 For Hospitality, call 01242 537 653

Exeter Racecourse, Kennford, Exeter, EX6 7XS For tickets or membership , call 0344 579 3005 For Hospitality, call 01392 832 599

Epsom Downs Racecourse, Epsom Downs, Epsom, KT18 5LQ For tickets or membership , call 0344 579 3004 For Hospitality, call 01372 477 747

Haydock Park Racecourse, Newton-le-Willows, WA12 OHQ For tickets or membership, call 0344 579 3006 For Hospitality, call 01942 402 624

Huntingdon Racecourse, Thrapston Road, Brampton, Huntingdon, PE28 4NL For tickets or membership, call 0344 579 3007 For Hospitality, call 01480 453 373

Kempton Park Racecourse, Staines Road East, Sunbury-on-Thames For tickets or membership, call 0344 579 3008 For Hospitality, call 01932 753 518

Market Rasen Racecourse, Market Rasen, LN8 3EA For tickets or membership, call 0344 579 3009 For Hospitality, call 01673 843 434

Newmarket Racecourse, Rowley Mile, Cambridge Road, Newmarket, CB8 OTF For tickets or membership, call 0344 579 3010 For Hospitality, call 01638 675 300

Nottingham, Colwick Park, Nottingham, NG2 4BE For tickets or membership, call 0344 579 3011 For Hospitality, call 0115 958 0620

Sandown Park, Portsmouth Road, Esher, Surrey, KT10 9AJ For tickets or membership, call 0344 579 3012 For Hospitality, call 01372 477 747

Warwick Racecourse, Hampton Street, Warwick, Warwickshire, CV34 6HN UK For tickets or membership, call 0344 579 3013 For Hospitality, call 01926 405 560

Wincanton Racecourse, Wincanton, Somerset, BA9 8BJ For tickets or membership, call 0344 579 3014 For Hospitality, call 01963 435 840

ANNEX G: RACECOURSE MAPS

Please see our website for details of racecourse boundaries.