



## THE CAZOO DERBY, 3 & 4 JUNE 2022

### ROLE DESCRIPTION RACEMAKER VOLUNTEER (TEAM MEMBER)

The Derby is a two-day annual event at Epsom Racecourse and one of Britain's great national sporting events attracting tens of thousands of spectators each year as well as a worldwide TV audience. The 243<sup>rd</sup> running of the Derby in June this year forms part of the official Platinum Jubilee Weekend to celebrate the historic 70 year reign of Her Majesty The Queen.

The Queen is patron of The Jockey Club and is planning to attend The Cazoo Derby 2022 with members of her family. A passionate fan of the sport and racehorse owner herself, the monarch may even have a runner in the big race! Needless to say, The Jockey Club has some very exciting plans in place for this special edition of the Derby weekend. As a result we are looking for up to 100 enthusiastic and friendly volunteers to help us deliver a raceday experience beyond expectation for all visitors on Friday 3<sup>rd</sup> and Saturday 4<sup>th</sup> June 2022.

#### What does the role involve?

- Working in teams of between four and eight Racemakers, team members will assist with greeting, informing and directing spectators in a proactive and positive, polite and friendly manner to deliver an experience above expectations
- Teams will assist with movement of crowd, help build the carnival atmosphere and be on hand to anticipate and assist spectators with any questions
- Teams will be positioned primarily at key transport hubs, along walking routes, crossing points and entrances to The Hill as well as in and around the hospitality and family enclosures as spectators and guests arrive and depart from the racecourse
- Essentially, you'll be part of the wider Derby team helping to create a positive first and last impression and making the difference to every guest's day!

#### What attributes and skills do you need?

- A confident, friendly, approachable and enthusiastic manner
- Enjoy meeting and working with other team members
- Good communication skills and a positive, flexible attitude
- No previous major event or volunteering experience necessary

#### How much time do I need to commit?

- 17, 18 or 21 May (online training session), 2 hours
- Thursday 2 June (volunteer welcome and on-site familiarisation briefing), up to 4 hours.
- Friday 3 June (Ladies Day), 8 hours
- Saturday 4 June (Derby Day), 8 hours

#### What support will I be given?

- Racemakers will be provided with training which includes a combination of online training on a choice of dates in May 2022 and a site familiarisation briefing at the racecourse on 2 June 2022
- Daily briefings on event days will also be given by your Team Leader, who along with Jockey Club staff will be available to give you continuous support, advice and guidance throughout your role
- You will be provided with a volunteer uniform, accreditation and refreshments. Any equipment required to perform your role will also be provided of course.



### What benefits can I expect?

- A great opportunity to work at one of the nation's biggest sporting events
- The opportunity to meet and connect with new people
- Valuable experience of volunteering that you can add to your CV
- Two complimentary tickets to the Jubilee Family Enclosure for family or friends on Ladies Day 3 June or Derby Day 4 June (includes 2 adults and up to four children under 18 years)
- Two complimentary tickets to an Epsom Summer Nights 2022 event for personal use
- Free water bottle and goodie bag

### How do I apply?

- Please visit [www.thejockeyclub.co.uk/derbyracemakers](http://www.thejockeyclub.co.uk/derbyracemakers) and complete the short online application form by midnight on Monday 28 February 2022
- Once all applications have been reviewed, you may be invited to interview at Epsom Racecourse. Interviews will take place on 11, 18, 19, 25 and 26 March 2022. An online interview can be arranged if required
- You will find out the outcome of your application and interview week commencing 7 March 2022

### Important information

- Applicants need to be 18 years or above on 1 May 2022
- Applicants must have the Right to Work and Volunteer in the UK
- Applicants should be aware that the role requires you to be on your feet for long periods. However, the opportunity to sit down at more regular intervals can be arranged
- Travel expenses will not be covered
- Access to staff parking will be available

### Want to know more?

If you would like to find out more, please visit [www.thejockeyclub.co.uk/derbyracemakers](http://www.thejockeyclub.co.uk/derbyracemakers) or contact the team at [EpsomRacemakers@thejockeyclub.co.uk](mailto:EpsomRacemakers@thejockeyclub.co.uk) with your questions.

The Jockey Club  
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