

Disabled Viewing Platform Policy for Newmarket Nights and Summer Saturday Live Events

For all racing plus music events, we take bookings for all of the designated disabled platform areas.

There are a choice of three platforms; A, B or C (Please see Accessibility Map for specific locations). Allocation of spaces will be undertaken on a first come first served basis. Please note the platforms are open areas and you will be exposed to the elements.

- A (side only view of stage)
- B (rear of crowd stage right)
- C (rear of crowd stage left)

The platforms can accommodate wheelchairs that are within the dimensions 700mm wide by 1200mm long. If your wheelchair or scooter is larger than these dimensions please highlight this at the time of booking. Failure to inform us of this may result in us not being able to accommodate your request on the day.

To avoid disappointment please register in advance as we cannot guarantee availability on the day. If you have already made your ticket booking please contact the number below to check for availability. Access to the platforms will be by wristbands only. The pre-booked wristbands will be issued from the Free Pass Office on the day of the event you are attending.

Customers with non-mobility disabilities can view the stage in a reserved area within the stand. Spaces within these areas must be arranged in advance. Area D is accessible via a lift, Area E is only accessible via steps.

- D (stage right within Stand 2)
- E (stage right at the top of Stand 2)

Spaces on the platforms and within the reserved areas include one disabled visitor with one accompanying guest or Personal Assistant. No other visitors can be accommodated on the platform/in the areas, as priority must be given to our disabled customers.

If the area you wish to book is already at capacity and there are no other preferred options, a refund on your ticket can be arranged prior to the event.

To reserve a place on one of the designated platforms, please call 01638 675500 (Opt 4). Please note our office hours are Monday to Friday 9 a.m. to 5.30 p.m.